

## EAST Search History

Ref #	Hits	Search Query	DBs	Default Operator	Plurals	Time Stamp
S1	18	agent\$ and voice and command and recog\$9 and (activity ADJ code)	US-PGPUB; USPAT	OR	ON	2007/06/19 08:06
S2	2	(call ADJ center) and agent\$2 and (activity ADJ code) and (voice ADJ recognition)	US-PGPUB; USPAT	OR	ON	2007/06/13 17:16
S3	24761	call and center\$2 and agent\$2	US-PGPUB; USPAT	OR	ON	2007/06/13 17:17
S4	189954	"379"/\$.ccls. OR "455"/\$.ccls. OR "705"/\$.ccls.	US-PGPUB; USPAT	OR	ON	2007/06/14 07:51
S5	6585	S3 and S4	US-PGPUB; USPAT	OR	ON	2007/06/13 17:19
S6	1796	S5 and voice and recognition	US-PGPUB; USPAT	OR	ON	2007/06/13 17:25
S7	1299	S6 and @ad<="20040329"	US-PGPUB; USPAT	OR	ON	2007/06/19 08:08
S8	1095	S7 and (activity OR pegs OR account\$2)	US-PGPUB; USPAT	OR	ON	2007/06/13 17:22
S9	1835	S5 and (voice OR speech) and recognition	US-PGPUB; USPAT	OR	ON	2007/06/13 17:25
S10	1324	S9 and @ad<="20040329"	US-PGPUB; USPAT	OR	ON	2007/06/13 17:41
S11	43	S10 and ((activity ADJ code\$2) OR (call ADJ peg\$2) OR (account ADJ code\$2))	US-PGPUB; USPAT	OR	ON	2007/06/13 17:41
S12	1174	(agent\$2 and ((voice ADJ recognition) OR (speech ADJ recognition)) and (call ADJ center))	US-PGPUB; USPAT	OR	ON	2007/06/13 17:41
S13	841	S12 and @ad<="20040329"	US-PGPUB; USPAT	OR	ON	2007/06/13 17:41
S14	14	S13 and ((activity ADJ code\$2) OR (call ADJ peg\$2) OR (account ADJ code\$2))	US-PGPUB; USPAT	OR	ON	2007/06/14 07:32
S15	13	(call ADJ pegs)	US-PGPUB; USPAT	OR	ON	2007/06/13 17:49
S16	18380	"704"/\$.ccls.	US-PGPUB; USPAT	OR	ON	2007/06/14 07:29
S17	1177	(agent\$2 and ((voice ADJ recognition) OR (speech ADJ recognition)) and (call ADJ center))	US-PGPUB; USPAT	OR	ON	2007/06/14 11:15
S18	146	S16 and S17	US-PGPUB; USPAT	OR	ON	2007/06/14 07:30

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S19	103	S18 and @ad<="20040329"	US-PGPUB; USPAT	OR	ON	2007/06/14 07:33
S20	0	S19 and ((activity ADJ code\$2) OR (call ADJ peg\$2) OR (account ADJ code\$2))	US-PGPUB; USPAT	OR	ON	2007/06/14 07:32
S21	46	S19 and hand\$2 and free	US-PGPUB; USPAT	OR	ON	2007/06/14 07:35
S22	10	S19 and (hand\$2 ADJ free)	US-PGPUB; USPAT	OR	ON	2007/06/14 16:43
S23	26	S19 and (voice ADJ command)	US-PGPUB; USPAT	OR	ON	2007/06/14 07:43
S24	207462	"379"/\$.ccls. OR "455"/\$.ccls. OR "705"/\$.ccls. OR "704"/\$.ccls.	US-PGPUB; USPAT	OR	ON	2007/06/14 07:52
S25	849	S24 and S17	US-PGPUB; USPAT	OR	ON	2007/06/14 07:52
S26	28	S25 and (agent\$2 SAME voice SAME command\$2 SAME record\$9 )	US-PGPUB; USPAT	OR	ON	2007/06/14 07:54
S27	22	S26 and @ad<="20040329"	US-PGPUB; USPAT	OR	ON	2007/06/14 11:19
S28	48	agent\$2 and (report\$9 OR stor\$9) and (call ADJ record\$9) and activi\$9 and (voice ADJ command\$2)	US-PGPUB; USPAT	OR	ON	2007/06/14 10:43
S29	733	S17 and ((report\$9 OR stor\$9) WITH (record\$2 OR activi\$9 OR detail\$9))	US-PGPUB; USPAT	OR	ON	2007/06/14 11:25
S30	546	S29 and @ad<="20040329"	US-PGPUB; USPAT	OR	ON	2007/06/14 11:20
S31	258	S30 and (call\$2 WITH (report\$9 OR stor\$9) WITH (record\$2 OR activi\$9 OR detail\$9))	US-PGPUB; USPAT	OR	ON	2007/06/14 11:31
S32	146	S30 and (agent\$2 WITH (report\$9 OR stor\$9) WITH (record\$2 OR activi\$9 OR detail\$9))	US-PGPUB; USPAT	OR	ON	2007/06/14 11:36
S33	184	S30 and (automat\$9 WITH call\$2 WITH (record\$2 OR detail\$2 OR account\$2 OR activi\$9))	US-PGPUB; USPAT	OR	ON	2007/06/14 16:29
S34	1	"6542602".pn.	US-PGPUB; USPAT	OR	ON	2007/06/14 16:29
S35	318	((call ADJ center) and (agent\$2 WITH (activiti\$9 OR detail\$9)) and ((voice OR speech) ADJ recognition))	US-PGPUB; USPAT	OR	ON	2007/06/14 16:46
S36	263	S35 and @ad<="20040329"	US-PGPUB; USPAT	OR	ON	2007/06/14 16:49
S37	17	S36 AND (voice ADJ command\$9)	US-PGPUB; USPAT	OR	ON	2007/06/14 16:50

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S38	0	S36 and (agent ADJ status ADJ voice ADJ command)	US-PGPUB; USPAT	OR	ON	2007/06/14 17:02
S39	1	S36 and (agent ADJ voice ADJ command)	US-PGPUB; USPAT	OR	ON	2007/06/14 17:03
S40	4	agent ADJ voice ADJ command	US-PGPUB; USPAT	OR	ON	2007/06/14 17:04
S41	380	call adj center adj application\$2	US-PGPUB; USPAT	OR	ON	2007/06/18 08:17
S42	4623096	S41 @ad<="20040329"	US-PGPUB; USPAT	OR	ON	2007/06/18 08:17
S43	256	S41 and @ad<="20040329"	US-PGPUB; USPAT	OR	ON	2007/06/18 09:03
S44	11	S43 and (voice adj command\$2)	US-PGPUB; USPAT	OR	ON	2007/06/18 08:40
S45	9	S43 and (call adj detail\$9 adj record\$2)	US-PGPUB; USPAT	OR	ON	2007/06/18 09:02
S46	7890	call adj center	US-PGPUB; USPAT	OR	ON	2007/06/18 09:01
S47	179	S46 and (call adj detail\$9 adj record\$2)	US-PGPUB; USPAT	OR	ON	2007/06/18 09:02
S48	147	S47 and automat\$9	US-PGPUB; USPAT	OR	ON	2007/06/18 09:03
S49	112	S48 and @ad<="20040329"	US-PGPUB; USPAT	OR	ON	2007/06/18 10:13
S50	7	S49 and (automat\$9 WITH (call adj detail\$9 adj record\$2))	US-PGPUB; USPAT	OR	ON	2007/06/18 10:28
S51	0	(S49 and ((manual adj entry) WITH (call adj detail\$9 adj record\$2)))	US-PGPUB; USPAT	OR	ON	2007/06/18 10:08
S52	0	(S46 and ((manual adj entry) WITH (call adj detail\$9 adj record\$2)))	US-PGPUB; USPAT	OR	ON	2007/06/18 10:09
S53	0	S46 and ((manual adj entry) WITH (call adj detail\$9 adj record\$2))	US-PGPUB; USPAT	OR	ON	2007/06/18 10:09
S54	0	((manual adj entry) WITH (call adj detail\$9 adj record\$2))	US-PGPUB; USPAT	OR	ON	2007/06/18 10:10
S55	0	((manual adj entry) SAME (call adj detail\$9 adj record\$2))	US-PGPUB; USPAT	OR	ON	2007/06/18 10:11
S56	18	((manual adj entry) AND (call adj detail\$9 adj record\$2))	US-PGPUB; USPAT	OR	ON	2007/06/18 10:13
S57	12	S56 and @ad<="20040329"	US-PGPUB; USPAT	OR	ON	2007/06/18 10:30
S58	0	S44 and peg\$9	US-PGPUB; USPAT	OR	ON	2007/06/18 10:30
S59	0	S50 and peg\$9	US-PGPUB; USPAT	OR	ON	2007/06/18 10:30

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S60	12	S57 and @ad<="20040329"	US-PGPUB; USPAT	OR	ON	2007/06/18 11:02
S61	1	S57 and peg\$9	US-PGPUB; USPAT	OR	ON	2007/06/18 10:48
S62	24031	agent\$2 and call\$2 and sale\$2	US-PGPUB; USPAT	OR	ON	2007/06/18 10:57
S63	1843	S62 and (call adj center\$9)	US-PGPUB; USPAT	OR	ON	2007/06/18 11:02
S64	1344	S63 and @ad<="20040329"	US-PGPUB; USPAT	OR	ON	2007/06/18 11:16
S65	407	S64 and ((voice\$2 OR speech\$9) NEAR recognition)	US-PGPUB; USPAT	OR	ON	2007/06/18 16:09
S66	24031	agent\$2 and call\$2 and sale\$2	US-PGPUB; USPAT	OR	ON	2007/06/18 16:09
S67	1843	S66 and (call adj center\$9)	US-PGPUB; USPAT	OR	ON	2007/06/18 16:09
S68	1344	S67 and @ad<="20040329"	US-PGPUB; USPAT	OR	ON	2007/06/18 17:39
S69	407	S68 and ((voice\$2 OR speech\$9) NEAR recognition)	US-PGPUB; USPAT	OR	ON	2007/06/18 16:12
S70	12	S69 and (call\$2 adj description\$2)	US-PGPUB; USPAT	OR	ON	2007/06/18 16:10
S71	24031	agent\$2 and call\$2 and sale\$2	US-PGPUB; USPAT	OR	ON	2007/06/18 17:39
S72	1843	S71 and (call adj center\$9)	US-PGPUB; USPAT	OR	ON	2007/06/18 17:39
S73	1344	S72 and @ad<="20040329"	US-PGPUB; USPAT	OR	ON	2007/06/18 17:39
S74	648	S73 and command\$2	US-PGPUB; USPAT	OR	ON	2007/06/18 17:40
S75	238	(call ADJ center\$2) and ((hand\$2 ADJ free) OR hands-free)	US-PGPUB; USPAT	OR	ON	2007/06/19 08:08
S76	164	S75 and @ad<="20040329"	US-PGPUB; USPAT	OR	ON	2007/06/19 09:51
S77	98	S76 and command\$2	US-PGPUB; USPAT	OR	ON	2007/06/19 08:10
S78	24	S77 and sale\$2	US-PGPUB; USPAT	OR	ON	2007/06/19 08:59
S79	33	S77 and (computer WITH medium)	US-PGPUB; USPAT	OR	ON	2007/06/19 09:01
S80	13	S78 and (computer WITH medium)	US-PGPUB; USPAT	OR	ON	2007/06/19 09:01
S81	12	S76 and (voice ADJ command\$2). clm.	US-PGPUB; USPAT	OR	ON	2007/06/19 09:51

## EAST Search History

S82	554	voice ADJ portal	US-PGPUB; USPAT	OR	ON	2007/06/19 09:51
S83	402	S82 and @ad<="20040329"	US-PGPUB; USPAT	OR	ON	2007/06/19 10:31
S84	18	S83 and (voice ADJ command\$2).clm.	US-PGPUB; USPAT	OR	ON	2007/06/19 10:35
S85	5	S84 and agent\$2	US-PGPUB; USPAT	OR	ON	2007/06/19 10:15
S86	47	S83 and (call adj center\$2) and agent\$2	US-PGPUB; USPAT	OR	ON	2007/06/19 10:25
S87	6442	(call ADJ center\$2) and service\$2 and application\$2	US-PGPUB; USPAT	OR	ON	2007/06/19 10:26
S88	432	S87 and (agent\$2 SAME (report\$9 OR write\$9) SAME call\$2 SAME (information OR detail\$))	US-PGPUB; USPAT	OR	ON	2007/06/19 10:31
S89	328	S88 and @ad<="20040329"	US-PGPUB; USPAT	OR	ON	2007/06/19 15:23
S90	4	S89 and (voice ADJ command\$2).clm.	US-PGPUB; USPAT	OR	ON	2007/06/19 11:17
S91	1	"5675707".pn.	US-PGPUB; USPAT	OR	ON	2007/06/19 11:18
S92	17	S89 and (agent\$2 WITH record\$9 WITH activit\$9)	US-PGPUB; USPAT	OR	ON	2007/06/19 12:42
S93	9	S89 and (agent\$2 WITH logg\$9 WITH voice\$2)	US-PGPUB; USPAT	OR	ON	2007/06/19 12:47
S94	1	S89 and (agent\$2 WITH logg\$9 WITH voice\$2 WITH off)	US-PGPUB; USPAT	OR	ON	2007/06/19 15:20
S95	3739	Northern AND Telecom	US-PGPUB; USPAT	OR	ON	2007/06/19 15:21
S96	59	S95 and (voice\$2 ADJ command\$2)	US-PGPUB; USPAT	OR	ON	2007/06/19 16:43
S97	58	S96 and @ad<="20040329"	US-PGPUB; USPAT	OR	ON	2007/06/19 15:29
S98	7	S97 and (voice\$2 ADJ command\$2).clm.	US-PGPUB; USPAT	OR	ON	2007/06/19 15:27
S99	492	(call\$2 ADJ center\$2) and (voice ADJ command\$2)	US-PGPUB; USPAT	OR	ON	2007/06/19 15:28
S100	336	S99 and @ad<="20040329"	US-PGPUB; USPAT	OR	ON	2007/06/19 16:05
S101	68	S100 and (agent\$2 SAME (activit\$9 OR detail\$9 OR record\$9 OR account\$9))	US-PGPUB; USPAT	OR	ON	2007/06/19 15:44

## EAST Search History

S10 2	9	S100 and (agent\$2 SAME (activit\$9 OR detail\$9 OR record\$9 OR account\$9) SAME (voice\$2 ADJ command\$2))	US-PGPUB; USPAT	OR	ON	2007/06/19 15:57
S10 3	3	S100 AND (receiv\$9 WITH agent\$2 WITH command\$2)	US-PGPUB; USPAT	OR	ON	2007/06/19 16:01
S10 4	3	S99 AND (receiv\$9 WITH agent\$ WITH voice WITH command\$2)	US-PGPUB; USPAT	OR	ON	2007/06/19 16:03
S10 5	60	(receiv\$9 WITH agent\$ WITH voice WITH command\$2)	US-PGPUB; USPAT	OR	ON	2007/06/19 16:04
S10 6	42	S105 and @ad<="20040329"	US-PGPUB; USPAT	OR	ON	2007/06/19 16:42
S10 7	12	S106 and (call adj center\$2)	US-PGPUB; USPAT	OR	ON	2007/06/19 16:38
S10 8	163	(call ADJ center\$2) and (record\$9 WITH agent\$2 WITH (activit\$9 OR detail\$9 OR report\$9))	US-PGPUB; USPAT	OR	ON	2007/06/19 16:42
S10 9	119	S108 and @ad<="20040329"	US-PGPUB; USPAT	OR	ON	2007/06/19 16:42
S11 0	2	S109 and (voice\$2 ADJ command\$2)	US-PGPUB; USPAT	OR	ON	2007/06/19 16:54